

Privacy Policy

Introduction and Applicability

PLEASE READ THIS PRIVACY AND SECURITY POLICY CAREFULLY BEFORE USING THIS SITE. Global Medical Response, (“Global Medical Response” “Site,” “we,” or “us”), is very sensitive to privacy and security issues. We respect your privacy and know that you want us to keep the information you send to us secure. This Privacy and Security Policy (“Privacy Policy”), describe the terms and conditions under which we offer you access to our associated sites and the services contained on those sites (“Services”).

This Privacy Policy applies to websites owned or operated by Global Medical Response. Global Medical Response may share information among its affiliates, subsidiaries, or sites that it owns or controls in accordance with the practices set forth in this Privacy Policy. By using these services and this Site(s), you signify your agreement to this Privacy Policy. If you do not agree to this Privacy Policy, please do not use these services.

Personal Information We Collect

Certain websites provide visitors the opportunity to request information about Global Medical Response’s services and may require the visitor to provide limited personally identifiable information in order to allow a representative of Global Medical Response, or one of its subsidiaries or affiliates, to contact the visitor. This personally identifiable information may include your name, postal address, email address, telephone number, mobile number, gender, date of birth, social security number or credit card information.

Additionally, we may use your IP address to help diagnose problems with our server and to administer our Site. Your IP address may also be used to help identify visitors and to gather broad demographic information and to respond to legal requests.

Analytics & Customization Technology

When you access or use our Services, we may track information as part of your access or use. The type of information that may be tracked include:

- Our websites may deposit a small file called a “cookie” on a visitor’s computer hard drive to personalize their experience or track aggregate site visitation statistics;
- Our websites may use web beacons in combination with cookies to help Global Medical Response identify and track usage of Global Medical Response websites in order to gather aggregate data related to the usage and usability of Global Medical Response websites. Global Medical

Response will use this “web analytics” data only as aggregate site visitation statistics or to personalize the end user experience.

- Our websites may customize the website viewing experience and/or capture web analytics by using either internal analytics software or by sending this information to vendors to help Global Medical Response analyze this data. Global Medical Response has agreements with its vendors that they will not share or use the information for purposes other than to maintain and enhance the services they provide to Global Medical Response.

Global Medical Response’s purpose in collecting web analytics information is primarily to better understand how Global Medical Response’s visitors use its websites and to optimize visitor experience and interaction with our websites.

We may share web analytics with our affiliates, suppliers, employees and agents, other businesses, and the government.

The visitor may disable your “cookie” information by adjusting their browser preferences on your personal computer at any time.

Third Party Websites

Please be aware that you may be directed to an affiliated third-party site for services accessed through one of our websites. These sites may collect personal information about you. You are encouraged to review the privacy policy for each site that may collect personal information.

How We Use Personal Information

We will only share your personal information with third parties as permitted by this Privacy Policy (in its current or future form) and as otherwise permitted by law. We do not sell your personal information to third parties.

We share and give access to personal information to our employees and agents in the course of operating our business. For example, if you sent us an e-mail asking a question, we would provide your e-mail address to one of our employees or agents, along with your question, in order for that person to reply to your e-mail. We may share personal information with other Global Medical Response subsidiaries or affiliates.

We also share and give access to personal information with other companies that we hire or collaborate with to perform services or functions on our behalf. For example, we may hire an outside company to help us send and manage e-mail, and in that case we might provide the outside company with your e-mail address and certain other information in order for them to send you an e-mail message on our behalf. Similarly,

we may hire outside companies to host or operate some of our websites and related computers.

However, if we share or give access to information to outside companies, we require them to use the personal information only for limited purposes, such as for sending you the e-mail in the example above. If you believe we or any company associated with Global Medical Response has misused any of your information please contact us immediately and report such misuse.

We may share personal information if all or part of Global Medical Response is sold, merged, dissolved, acquired, or in a similar transaction.

We may share personal information in response to a court order, subpoena, search warrant, law or regulation. We may cooperate with law enforcement authorities in investigating and prosecuting website visitors who violate our rules or engage in behavior that is harmful to other visitors or is illegal.

Your Rights

You have the right to access, amend, delete or restrict the use of your personal information collected by us. You may submit a request to complianceconcerns@gmr.net or write us at:

Global Medical Response
Attn: Compliance Dept.
209 Texas Hwy 121
Lewisville, TX 75067

Protecting Your Personal Information

We have reasonable and customary physical security (such as locks and alarm systems), electronic security (such as passwords and encryption methods), and procedural security methods (such as rules regarding the handling and use of information) in place designed to protect against the loss, misuse, or alteration of information that we have collected from you at our Sites.

General E-mail Communications

If you register your e-mail address with us, we use such information provided by you for internal purposes, and may send you information about new site features, services, or updates, information about our company and promotional material or offers from some of our corporate partners, and other news. If you wish to opt-out of receiving future communications, please let us know by sending notification to communications@gmr.net.

HIPAA Policies

Protected health information (“PHI”) is protected by the Health Insurance Portability and Accountability Act of 1996 (“HIPAA”) and the Health Information Technology for Economic and Clinical Health Act (“HITECH”). Our Notice of Privacy Practices provides information regarding the uses and disclosures of patient PHI and the patient’s rights.

Children’s Privacy

Our Sites are not intended for children under 18 years of age. We do not knowingly collect or maintain personal data for children under 18 years of age.

Changes to this Privacy Policy

Global Medical Response may modify this Privacy Policy at any time in its discretion. If we are going to materially change our Privacy Policy regarding the use of your personally identifiable information, we will post a notice that the Privacy Policy has changed on our Site for a period of 30 days following the change. Your continued use of our website will indicate your acceptance of any material changes to the Privacy Policy.